

Email Magazine Terms of Use

Established: March 15, 2006

Latest Revision: August 1, 2024

Keio Plaza Hotel Co., Ltd. (“the Hotel”) distributes an email magazine (“the Service”) in accordance with the Email Magazine Terms of Use (“these Terms of Use”).

1. Subscribers

Email magazine subscribers (the “Subscribers”) are those persons who have registered as subscribers after agreeing to these Terms of Use.

2. Use of the Service

- (1) The Service will distribute information on various special offers, product plans, and events, etc.
- (2) If the Subscriber wishes to discontinue the Service, the Subscriber may do so by clicking on the “Unsubscribe” link at the bottom of the e-mail magazine.
- (3) The Hotel reserves the right to suspend the Service in the event of non-delivery of the e-mail magazine or when the Hotel deems it necessary to do so.

3. Notification of Changes

If a change arises to the Subscriber’s information notified at the time of registration, the Subscriber shall give notification of such change to Member Relations, which is provided in Article 9, or from the Hotel’s website, without delay. The Hotel shall not be liable whatsoever if benefits or services are not provided due to there being no notification of such changes.

4. Cancellation of Subscription

The Hotel reserves the right to cancel a subscription in case of the following:

- (1) If the subscriber violates these Terms of Use;
- (2) If the Subscriber’s information is falsified;
- (3) If the Subscriber registered by impersonating a third party; and
- (4) In any other case in which the Hotel deems it inappropriate to continue providing the Service

5. Handling of Personal Information

Personal information will be handled pursuant to the Privacy Policy (Policy on the Protection of Personal Information) separately set forth by the Hotel.

6. Revisions to These Terms of Use

- (1) The Hotel may revise or terminate these Terms of Use at the Hotel's discretion.
- (2) In the case where the Hotel revises or terminates these Terms of Use, the fact of such revision or termination, and in the case of a revision, the content of these Terms of Use after such revision and the date on which such revisions take effect, will be notified on the Hotel's website by one (1) month prior to the date on which the revision or termination are due to take effect.
- (3) When the Subscriber has used the Service under these Terms of Use on or after the date on which the revised Terms of Use takes effect, the Subscriber shall be deemed to have consented to the revisions to these Terms of Use.

7. Exclusion from Liability

- (1) The Service can be used by individuals who have properly configured their general text display settings, email settings, and other settings. The Hotel assumes no liability whatsoever for cases where the Service does not function correctly due to non-standard settings, installation of software or devices, connection environment, device configuration, or any other circumstances, as well as the resulting consequences.
- (2) The Hotel shall not be liable for any and all actions taken by the Subscriber in using the Service and any and all actions made by the Subscriber through their own e-mail account and the consequences thereof, regardless of whether or not the Subscriber has taken such actions themselves or whether or not they are negligent.
- (3) In the event that the Hotel deems it necessary to change the system or content or suspend the system for the operation of the Service, the Hotel shall take the necessary measures without prior notice.
- (4) The Subscriber shall, at their own responsibility and expense, prepare the necessary telecommunication equipment, software, telephone usage contract, and Internet connection contract, etc. to use the Service. In addition, the Subscriber shall pay any charges related to the communication and connection fees for use of the Service.

8. Governing Law and Court of Jurisdiction

- (1) The interpretation and effect of these Terms of Use shall be governed by the laws of Japan.
- (2) The Subscriber and the Hotel agree that the Tokyo District Court will be the agreed court with exclusive jurisdiction of the first instance when a judicial dispute arises with respect

to these Terms of Use.

9. Member Relations

Membership Office

Keio Plaza Hotel Co., Ltd.

2-2-1 Nishi-shinjuku, Shinjuku-ku, Tokyo 160-8330

Tel. +81-3-5322-8020

Days of operation: Mondays to Fridays except Wednesday, weekends, national holidays and the New Year holidays

URL: www.keioplaza.com/

Supplementary Provisions

1. Established: March 15, 2006
2. Person in charge: Director of Marketing Strategy Department
3. Revised: August 1, 2024